



Uniform Medical Plan

Your health. Your plan. Your choice.

Volume 9, Issue 2

Provider Bulletin

July 2007

Please circulate the *UMP Provider Bulletin* to the appropriate clinical, billing, and bookkeeping staff.

Uniform Medical Plan Web site: www.ump.hca.wa.gov

UMP Fee Schedules Updated

UMP has updated the following fee schedules for dates of service on or after July 1, 2007. The revised fee schedules are available on the UMP Web site at www.ump.hca.wa.gov/provider.

- Professional Provider Fee Schedule
- Professional Provider Drugs and Biologicals Fee Schedule
- Anesthesia Fee Schedule
- Chiropractor Fee Schedule
- Prosthetics and Orthotics Fee Schedule for Suppliers

Highlights of Fee Schedule Changes

Our July 1, 2007, *RBRVS conversion factor is \$51.40*. Although our conversion factor did not change, the new RBRVS rates are based on both the RBRVS conversion factor and the updated 2007 relative value units (RVUs) for specific services and procedures. The RVUs for many services increased, so the updated rates represent an overall 3.46% increase compared to current payment levels.

The fee schedule amounts for *clinical laboratory procedures* are based on 136.5% of the 2007 Medicare Clinical Laboratory Fee Schedule.

The rates for many of the drugs and biologicals administered in the providers' offices were updated based on new Average Sales Price (ASP) or Average Wholesale Price (AWP) information.

Our July 1, 2007, *anesthesia conversion factor is \$49.66* (increased from \$48.00). The new conversion factor represents a 3.46% increase compared to current payment levels.

Prosthetic and orthotics (including ostomy and urologicals) fee schedule amounts are primarily based on the 2007 Medicare Fee Schedule.

New Online Fee Lookup Feature

Want a quick way to find UMP's allowable fees for the codes you use the most? Now you can! With UMP's new online fee lookup tool you can quickly find UMP's fee schedule amounts for up to 12 requested codes.

In This Issue

UMP Fee Schedules Updated.....	1
How To Reach Us	2
UMP Web Site Offers Searchable Preferred Drug List	2
Access UMP's Preferred Drug List at Point of Care With Epocrates	2
Minimize Patient Out-of-Pocket Cost for Vaccines.....	3
Submit Your NPI So Claims Will Process Correctly.....	3
Get Real-Time Access to Claims Information Through UMP's Provider Portal	4
Office Ally Offers FREE Practice Management Software	4
Check Vision and Hearing Benefits	4
Hospital Pay For Performance Initiatives.....	5
Updated Billing Manuals Mailed in May	5
UMP Launches Care Management Program for Asthma and Chronic Obstructive Pulmonary Disorder (COPD)	6

Minimize Patient Out-of-Pocket Cost for Vaccines

UMP is in the process of contracting with pharmacies to administer vaccines. Until that process is complete, when patients request a vaccine that you don't stock, please refer them to public health clinics—not to pharmacies. UMP does contract with public health clinics to administer vaccines and covers them at 100%. At the present time, patients who receive vaccines at pharmacies have higher out-of-pocket costs, particularly for shots that are given in a series.

Please check our Web site for updated information on the status of pharmacies that have contracted to administer vaccines. Subscribe to our provider listserv at www.ump.hca.wa.gov/provider and we'll send you e-mail notification as it happens.

UMP PPO covers all vaccines recommended by the Centers for Disease Control.

Where Do I Put the NPI on Claims?

On paper CMS-1500:

- Line 24J
- Line 33a: The organization's Type 2 NPI, or the individual provider's NPI

Electronic claims submission:

Use the field designated as "primary identifier field" (differs depending on software used). If you have questions about which field to use, call Customer Service at 1-800-464-0967.

To submit your NPI to UMP, you may use:

- Our form on the UMP Web site at www.ump.hca.wa.gov/provider/npisubmit.shtml
- E-mail to umpprovider@hca.wa.gov
- Fax to 206-521-2001

If you have questions about submitting your NPI Number, call us at 1-800-292-8092.

Don't Have an NPI Yet?

To request an NPI number, go to the National Plan and Provider Enumerator System Web site at <https://nppes.cms.hhs.gov>.

Submit Your NPI So Claims Will Process Correctly

The National Provider Identifier (NPI) is a standard unique identifier that the federal Health Insurance Portability & Accountability Act will require you to use on all claims.

Send Your NPI and Tax I.D. on Claims

UMP is able to receive your National Provider Identifier (NPI) number on electronic claims (837s) and can return the NPI on electronic remittance advice (835s). Providers should submit the NPI number in the "primary identifier" field.

However, all providers must continue to submit their tax I.D. number in the same field as usual (reference segment field) to receive payment.

Submit Your NPI Number To UMP Directly

We need you to submit your NPI to our Provider Services department directly, in addition to sending it on your claims. This will help ensure that your claims are processed correctly as we implement the new requirements. You can submit your NPI number through an online form on the provider section of UMP's Web site. Select "Submit My NPI" and follow the instructions. If you don't have Internet access or are a large provider group with many NPIs, call Provider Services at 1-800-292-8092.

Generic Drug Use Up For UMP Enrollees

UMP has seen a jump in utilization of generic drugs, from 59 percent of prescriptions in 2006 to 65 percent in the first quarter of 2007. We believe this is due in part to UMP waiving the prescription drug deductible for generic (Tier 1) drugs this year.

Don't forget!

Hospitals must use the UB-04 form for submitting claims after May 23, 2007; professional providers must use the 8/05 version of the CMS-1500 form as of July 2, 2007.

Get Real-Time Access to Claims Information through UMP's Provider Portal

If you use UMP's Provider Portal available through OneHealthPort, you'll notice some improvements designed to make your job easier. We now offer a more direct connection to our claims processing system, allowing you to view transactions in real time.

Now you can view more detailed explanation codes per line item, link to a printer-friendly version of the claim detail, and print the same detail of remittance (DOR) that was sent with your payment. As always, you'll be able to check patients' eligibility effective dates, coordination of benefits information, and deductible status. If you aren't already using this free service, sign up at www.onehealthport.com.

Office Ally Offers FREE Practice Management Software

Office Ally is now offering a **free** practice management system called "Practice Mate." This service is available to practices currently submitting claims through Office Ally, or for any practice still using paper claims.

Practice Mate allows you to manage your practice information—including billing and claims submission, appointment scheduling, accounting, and patient information (with visit details).

This service is available online, 24 hours a day, 7 days a week. All you need is Internet access. Through this secure online application, practices that are currently submitting paper claims to UMP and other health plans can easily switch to

electronic claims, saving time and ensuring faster payment.

To register for Office Ally:

- Go to www.onehealthport.com.
- Click on "Office Ally" under Administrative Tools.

If you have questions or difficulty registering, call Office Ally customer support at 949-464-9129.

To sign up for Practice Mate:

- Go to www.officeally.com.
- To view a demo of Practice Mate, click on "Click here for a demo" in the right upper corner.
- For more information, call 949-464-9129.

Check Vision and Hearing Benefits

To check if your patient has vision or hearing benefits available, call our automated information line at 1-800-464-0967. This is available 24 hours a day, 7 days a week.

Through this number, you can confirm:

- Whether the patient is eligible for an exam (vision or hearing).
- The dollar amount available for hardware (eyeglasses or contact lenses, or a hearing aid).

Troubleshooting the Billing Manual CD

If a window* doesn't open automatically when you insert the CD into your CD drive, do the following:

- Open "My Computer" for Windows, or Finder for Mac users.
- You should see a folder titled "BILLINGMANUAL." Open this folder, then double-click on the "start" file.
- When the copyright agreement opens, click "I agree," and you will go to the page with links to the billing manuals, fee schedules, and Certificate of Coverage.

Or, you can go to our Web site and save the billing manuals, COC, and fee schedules to your computer.

**titled License For Use of "Physicians' Current Procedural Terminology," Fourth Edition*

Hospital Pay For Performance Initiatives

Hospitals that are paid on a “per case” (AP-DRG) basis can earn up to 4% more in bonus payments from UMP by participating in two quality initiatives—Leapfrog and the Clinical Outcomes Assessment Program (COAP).

Leapfrog is an employer-backed initiative aimed at improving hospital quality of care. Hospitals voluntarily report their progress on meeting performance standards that have been proven to im-

prove patient health outcomes. Hospitals’ results are reported publicly on Leapfrog’s Web site at www.leapfroggroup.org.

COAP is a Washington state based initiative focused on improving patient health outcomes for cardiac care at hospitals that perform cardiac surgery and coronary interventions. Hospitals that are in compliance with COAP performance standards are listed on www.coap.org.

A hospital that does not provide these cardiac services can still earn a 1% increase by participating in Leapfrog.

Performance Standards and UMP Incentive Payments	
Category	Incentive
Participation in Leapfrog and COAP (if applicable)	1% increase in the inpatient conversion factor .
Leapfrog’s “Leap 1”: Computerized Physician Order Entry—electronic prescribing systems.	1% increase in the inpatient conversion factor for hospitals that are in full compliance.
Leapfrog’s “Leap 2”: ICU Physician Staffing (IPS)—Physicians and physician extenders have specialized intensive care training.	1% increase in the hospital conversion factor if the standard is fully met.
Leapfrog’s “Leap 4”: Safe Practices Score—An aggregate score on 27 patient safety measures.	Between 0.25% and 1% increase, depending on the level of compliance with measures.
Total	4% Increase is being offered to hospitals

For more information on these quality measures, visit www.leapfroggroup.org and www.coap.org.

Updated Billing Manuals Mailed in May

UMP completely revamped and released our updated billing and administrative manuals for professional providers and hospitals. These manuals were “copied” to compact disk (CD) and mailed to all network providers in late May. The documents are also available on the UMP Web site at www.ump.hca.wa.gov/provider. If you don’t have Internet access or haven’t received the CD, please call UMP Provider Services at 1-800-292-8092. If you have any problems using the CD, see “Troubleshooting the Billing Manual CD” on page 4, or call UMP at 1-800-464-0967.

We have a limited number of paper copies of the billing manuals available, so if you need a printed

version, please call Provider Services, or print directly from the CD.

The billing manuals include instructions on how to fill out the CMS-1500 form (8/05 version) and UB-04 form now required to accommodate the National Provider Identifier (NPI) number.

In future years, the billing manuals will be released on CD in July, along with the updated fee schedules and Certificate of Coverage.

Notify UMP of Changes

Please let UMP know (see “How To Reach Us” on page 2) about any changes to your practice or status, such as your business address, telephone numbers, tax I.D. number, licensure, certification, registration, or qualifications.

UMP Launches Care Management Program for Asthma and Chronic Obstructive Pulmonary Disorder (COPD)

UMP is now offering a free care management program to enrollees who have asthma or COPD. Participants have access to a one-on-one health coach (a nurse specializing in asthma and COPD care). This coach helps patients manage their care by identifying when their condition worsens, whether their treatment plan is working, and ensuring that they have needed supplies and know how to use them. Patients also get a self-care handbook and a quarterly newsletter with tips on living with asthma and COPD. For more information on this program or to refer a patient, call 1-888-759-4855 and press option 8.

Reminder: Use EFT And 835s For Faster Claims Payment

Don't forget: you can submit claims electronically, and get back an electronic detail of remittance (called an 835) from UMP. This cuts response time to 5-7 days after UMP receives the claim, rather than up to 15 days for paper claims.

To sign up for either of these services, call UMP Provider Services at 1-800-464-0967, or send a secure e-mail through your OneHealthPort account.

To obtain this document in another format,
call our Americans with Disabilities Act (ADA) Coordinator at 360-923-2805.

TTY users (deaf, hard of hearing, or speech impaired), call 360-923-2701 or toll-free 1-888-923-5622.